

Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4), the registering body (Medici Medical Practice) is required to provide to the Care Quality Commission, a statement of purpose.

Our Aims and Objectives

- We aim to provide personalised care in a family practice setting with high quality, safe and effective services.
- To provide monitored, audited and continually improving healthcare services.
- To provide healthcare which is available to a whole population and to create a partnership between patient and health professionals which ensures mutual respect, holistic care and continuous learning and training.
- The provision of accessible healthcare which is proactive to healthcare changes, efficiency and innovation and development.
- To improve Clinical Governance and Evidence Based Practice.
- To improve Clinical and Non-Clinical Risk management.
- To reduce risk in specific clinical risk areas and facilities.
- To improve environment and capacity.
- To improve vigilance for unforeseen emergencies
- To optimise performance against key targets and core standards.
- To meet key targets.
- To implement payment by results.
- To become a patient centred organisation.
- To improve services offered to patients.
- To improve communication between the surgery and the patients.
- To recruit, retain and develop a highly motivated and appropriately skilled workforce.
- To enhance performance of the workforce.
- To develop management capability.

- To guide the employees in accordance with the Equalities Scheme.
- To continue the development of the medical centre when practical.
- To ensure effective management and governance systems.
- To ensure robust corporate processes at Partnership level.
- To ensure a robust Information Technology strategy to support the business of the Surgery.
- To ensure the financial stability and viability of the practice.
- To support and nurture this practice as a teaching and learning environment for GP trainees.

The registered activities and service types have been agreed by the Surgery Partners in accordance with CQC guidance. Services are described under registered activity and Service Type.

The regulated activities under CQC are the services provided by the surgery:

- Routine medical checks and general medical services.
- NHS relevant prescriptions and medications or a private prescription can be issued.
- Immunisations, e.g. childhood immunisations.
- Foreign travel and immunisation.
- **Executive & employee medicals –** Our GP's are able to carry out medical report and review.
- Assessment of employees returning to work after illness.
- **Smoking Cessation** Any patient who is a smoker and ready to stop smoking will be referred to a practitioner within the practice.
- Diabetic control.
- **Flu vaccination** we offer 'at risk' groups the flu vaccine during the winter months each year to protect you against the flu virus.
- **Phlebotomy** we offer clinics for all routine blood tests at the surgery from Monday to Friday 8am to 12pm.
- **Ear syringing** The Surgery has facilities for ear syringing by the practice nurses and to refer for ear syringing to the Extended Access Service.

- Sexual health our sexual health nurse has a weekly clinic for coils/implants and sexual health matters
- **Cervical screening** our nurse is qualified to carry out cervical screening and tests in the form of cervical smears.
- Respiratory care our respiratory care nurse cares for asthma and COPD patients.

Our practice ethos is to strive towards a partnership between patients and health professionals based on the following key facets:

Mutual Respect

We endeavour to treat all our patients with dignity, respect and honesty.

Everyone at Medici Medical Centre is committed to deliver an excellent service. We ask all patients to highlight any discrepancies and to offer the same commitment in return.

'Holistic' Care

We treat 'patients' and illnesses. This means that we are equally interested in the physical, psychological and social aspects of your individual care.

Learning and Training

We are committed to the ongoing professional development of our clinical and non-clinical team. We believe in "life-long learning" and all staff undergo an annual appraisal where learning and development needs are identified. We also recognise the benefit of supported learning for our patients and families in enhancing your ability to manage and deal with both 'self-limiting' and long-term illnesses.

As a GP Training Practice, we are proud to be a part of the development and education of the next generation of medical professionals. We are committed to providing a high-quality, supportive, and dynamic environment for our GP trainees to learn and grow. Our practice offers a unique opportunity for trainees to experience a wide variety of clinical cases, interact with patients from diverse backgrounds, and develop the core competencies required to become confident, compassionate, and capable GPs. Being a GP training practice also benefits our patients, as they contribute to the training of future doctors while receiving care from a dedicated and well-supported medical team.