



## **ZERO TOLERANCE POLICY**

- 1. This practice will address instances of unacceptable Violence and Aggression which cause harm or fear of harm.**
- 2. Violence, the use of force, and or aggression, the use of threatening or abusive language or gestures will not be tolerated.**
- 3. We will take the following actions;**
  - You will be asked to stop behaving in an unacceptable way.**
  - Your behaviour may be recorded on your medical record for life.**
  - After 2 episodes you will be removed from the list as a registered patient, unless the original incident was of such magnitude to require immediate removal.**
  - The police will be called if you have been unlawful and we will press charges.**